

NinjaOne Unified IT Operations Platform



Unify IT to Simplify Work

Everything is an endpoint — from phones to servers to point-of-sale devices — and 52% of employees use three or more devices to work at home, in the office, and elsewhere every day. And they all must work without compromising security or efficiency. Meanwhile, IT teams are being asked to do more with fewer people and tighter budgets.

Teams need solutions that unify IT operations, prevent issues before they impact employees, and deliver a better technology experience with more effective support, less downtime, and fewer interruptions. That's where NinjaOne comes in.

NinjaOne helps IT teams

Unify operations

by bringing endpoint management, autonomous patching, backup, remote access, and more into a single, cloud-native platform.

Reduce risk

by prioritizing and deploying patches quickly to cut security risk and prevent disruptions from unstable updates.

Do more with less

by enabling MSPs and IT leaders to lower IT costs, reduce TCO, deploy faster, and drive better business outcomes.

Putting customers first

Founded in 2014, we partner closely with our community and build our public roadmap with customer and partner input. We put this commitment into action with 24/7, native-language support in eight languages and respond in under 30 minutes on average. With this dedication to our customers' success, we've retained a 98% CSAT for more than five years.

Strengthen resilience

with proactive visibility, real-time vulnerability remediation, and comprehensive backup and recovery.

Scale and simplify

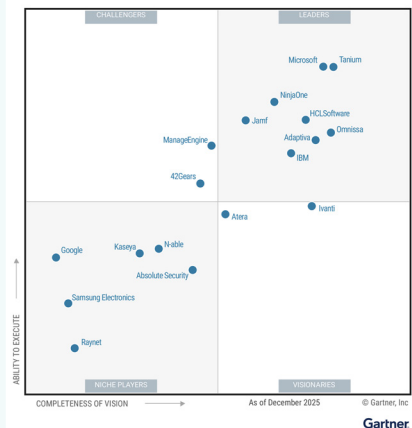
with a lightweight agent that installs in minutes and a multi-tenant architecture that scales effortlessly.

Modernize IT

by automating the hardest parts of endpoint management at scale. Intelligent automation and human-centered AI make processes and teams more adaptive and agile.

NinjaOne is a Leader in the Gartner® Magic Quadrant™ for Endpoint Management Tools

Figure 1: Magic Quadrant for Endpoint Management Tools



[Read the full report](#)



IDC Business Value Study

720% 3-year return on investment

\$1 million in annual benefits per
5,000 endpoints managed*



NinjaOne is rated #1 in 10+ categories
including Endpoint Management,
Patch Management, MDM, and RMM



"NinjaOne didn't just consolidate
our tech stack, it unified our previously
silos departments across the city."

Ben Perryman | Senior IT Specialist

NinjaOne is not just another vendor. We're your partner in transforming IT from a source of stress into a driver of strategic value. Our Unified IT Operations Platform helps transform your IT investments into meaningful gains. We enable you, the human at the center of it all, to focus on the work you love doing.

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Today, 40,000 customers in over 140 countries trust NinjaOne to run their IT operations because we deliver real results.

ROI of modernizing IT operations

- 71% of customers replace 4+ tools with NinjaOne¹
- 3x boost in efficiency
- 900:1 average endpoint-to-tech ratio
- 40% average reduction in IT costs²

Workplace benefits

- 20% boost in IT staff retention²
- 33% reduction in support costs²
- 3x faster growth for MSPs

1. Omdia: Leading IT Trends for 2024: Embracing Automation, Security, and Consolidation
2. ESG: Managing the Endpoint Vulnerability Gap: The Convergence of IT and Security to Reduce Exposure

